

You have eaten at a restaurant and it was such a terrible experience that you have decided to inform the manager by letter of what happened, and that you want your money back.

- 1) Describe the problem
- 2) Explain why you are unhappy
- 3) Say what you would like to happen next.

Dear Sir

Here is one of your regular customers. While I have found most of gourmet menu and excellent service here quite satisfactory thus far, I wish to lodge a complaint about the last night I was there for my birthday.

As usual as every year, I decide to celebrate my birthday at your restaurant and we order pasta. Despite the fact that I told the waiter about my allergy to pepper, when the dish arrived, it was too spicy, and when I informed the waiter about this, he reacted rudely claiming that I was wrong. Although, eventually, the dish was replaced, I had to wait for them for more than one hour, which I found totally unacceptable, besides the pepper causes me some health problem the day after.

According to issue mentioned above, given the fact that this foul-up was entirely the fault of your staff, I feel that I am entitled to request compensation in the form of reimbursement for my money, and suggest you to kindly investigate and take action against the staff on duty in both the kitchen and front of house.

I would greatly appreciate your assistance in this matter. Should you have any further information please do not hesitate to call me, and I have supplied my number for your convenience.

Yours faithfully

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Some people believe that technology has made man more social. To what extent do you agree or disagree with this opinion?

In the present and modernized world, whether the introduction of sophisticated modern technology has revolutionized humans' social lives has sparked many debates. Some people assert that the advent of technology has enhanced and improved the interaction ways of people, where ~~as~~ some others argue that this novel approach has made people more isolated in comparison with back then. I strongly believe that the former side is much more reliable and both sides are ascertained below.

Convincing arguments can be made that the utilization of technology especially social media is of paramount significant which provides comprehensive convenience in people's communications. To start with, by the use of this modern technology, people can connect freely and easily to various corners of the world with ~~no fewer~~ geographical barriers. In other words, technology has helped people to be just one click away from each other to start a communication; for this reason, the level of sociability among people and Keeping a feeling of proximity and closeness is increasing day by day.

Moreover, people might expand their ~~save-upsavings~~ by reducing their expenditures on ~~passing the distances~~ commute in order to have meetings with others, which is another crucial factor to encourage people to be ~~ing~~ sociable. To delve more into details, peoples can use some applications such as Skype or Imo ~~and Skyroom~~ to hold numerous and cheap virtual real-time meetings ~~s~~ instead of having expensive, difficult and time-consuming journeys. So, more and more communications ~~could be feasible they could have~~ anywhere and anytime.

Admittedly, it is conclusively clear that these ~~technology-technological~~ advancements have decreased and diminished our real life interactions as well as surging the feeling of isolation especially among younger generations ~~s~~ due to their addictive nature. The reason that ~~ties-lies~~ behind this issue is dramatically reduction in crucial face-to-face interactions and spending quality time together. Even so, by an appropriate management and supervision people are liable to strike a balance between their real and virtual worlds.

In summary, I would concede that although there are significant downsides to technological developments, ~~its'-its~~ multifold advantages cannot be denied. Hence, this technology has forced people to be more social and closer ~~r~~ because of its convenience and affordability. Also, it is predicted that its popularity will continue to flourish in the future.